



# MR

Marine Response

**MARINE EXPERTS.  
COMPLETE SOLUTIONS.  
PROBLEM SOLVING FOR THE  
MARINE INDUSTRY**



## A WORLD OF MARINE AND LOGISTICS EXPERTS

Marine Response offers a unique, specialised solution to claims and risk management requirements in the marine and logistics sectors. It brings together expertise in ship operation, chartering, marine claims, insurance management, maritime law and medicine, and has its roots in over a century of expert service to the industry.

Whether a client requires assistance with complex claims, an outsourcing solution for a claims caseload, a coordinated response to a casualty, or advice on risk reduction and loss prevention, Marine Response has both the skills and the global network to meet the task.

### MARINE AND LOGISTICS CLAIMS

- Hull, machinery & property
- P&I - cargo, collisions & damage to berth
- Illness and injury to crew, passengers & stevedores
- Freight & demurrage
- Labour disputes & workers' compensation claims
- Multi-modal, freight forwarding & NVOCC
- Commodities & trading

### LEGAL ADVICE & ASSISTANCE

As marine claims and insurance experts, Marine Response is able to advise on a wide variety of real and potential risk management issues.

- Arrests & detentions
- Security, limitation and liens
- Local legal & regulatory systems
- Charterparty advice and drafting
- Carriage contracts & inter-modal regimes

Where expert legal advice is needed, Marine Response works with specialist marine firm, Davies Johnson, and its extended legal network to bring clients the guidance they need, anywhere in the world, with the reassurance that they are not stepping into the unknown.



### MEDICAL ADVICE, ASSISTANCE AND CASE MANAGEMENT

Crew and passengers bring different challenges and require different skills and approaches. Marine Response provides crew and passenger medical and casualty services worldwide, partnering its UK doctors and nurses with a team of dedicated case managers, and combining decades of experience in dealing with marine medical claims and emergencies.

With a global network of medical providers, local agencies and cost containment resources, Marine Response can handle any medical matter from the ship's first call for assistance right through to the audit and investigation of costs.

- 24/7 medical advice and assistance
- Home country case management
- Hospitalisation of crew and expats abroad
- Cost containment
- Emergency response & medevac
- Repatriation and air ambulance
- Pre-employment medicals & occupational health

### SURVEYS AND INVESTIGATIONS IN EVERY PORT

Operators can find themselves dealing with a wide range of technical and environmental factors, from floating riverine berths and basic port facilities to complex currents and changeable climates.

Reliable surveys and technical assistance are essential for the safety of vessel, cargo and crew, and for protecting against claims. Marine Response can engage the necessary skills, whenever and wherever.

- Pre-load, discharge & draught surveys
- Damage to vessel, cargo & berth
- Condition surveys
- "Unsafe port" investigations

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